

Committee: Community and Children's Services	Dated: 08/03/2019
Subject: Departmental Business Plan 2019–20	Public
Report of: Director of Community and Children's Services	For Decision
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Summary

This report presents the Department of Community and Children's Services (DCCS) high-level Business Plan 2019–20.

Recommendation

Members are asked to:

- approve the high-level Business Plan 2019–20.

Main Report

Background

1. Departments have been asked to produce high-level, two-side business plans for 2019–20. The intention is that the plans present concise, focused and consistent statements of the key activities, ambitions and objectives of the department.
2. This year departments are being asked to consider their business plans in 'clusters' to identify opportunities for collaboration. DCCS is in the 'service cluster' with the departments of the Built Environment and Markets and Consumer Protection.

Current Position

3. The DCCS's high-level plan is presented as Appendix 1. It will be supported and supplemented by a suite of planning documents, providing details of work streams and projects, and supporting asset and resource planning. Delivery of the business plan will also be driven by a range of service level strategies, plans and activities.
4. The departmental leadership team is currently reviewing the Key Performance Indicators (KPIs). This is to ensure that we report progress against business plan priorities to members in a way that captures the principal outcomes we want to achieve, and ensures we are monitoring our progress effectively.

5. The 2019–20 plan incorporates the priority objectives set out in the *DCCS Business Plan 2017–22*, which sets the compass for the Department’s work. It aligns to and delivers the *Corporate Plan 2018–23*, and particularly the strategic objective to “contribute to a flourishing society” and its outcomes:
- people are safe and feel safe
 - people enjoy good health and wellbeing
 - people have equal opportunities to enrich their lives and reach their full potential
 - communities are cohesive and have the facilities they need.

Conclusion

6. Business plans have been developed in consultation with members, directors, senior departmental managers and teams. We have worked closely with business planners from across the City Corporation to align our work to our corporate objectives and to identify synergies and opportunities for collaboration. The plan will set out DCCS’s key ambitions and objectives for 2019–20.

Appendix

- Appendix 1: High-level business plan

Background Papers

- City of London Corporation, *Corporate Plan 2018–23*
- DCCS, *Business Plan 2017–22*

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